

IMPORTANT INFORMATION



A PASSION FOR QUALITY

Please ensure that this form is filled out accurately and in full.

Date.....

C.O No.....

Dear.....

Contact

Thank you for your valued order.

In order for us to be prepared with the correct equipment to deliver your appliance and in order to avoid any aborted delivery (which will result in a re-delivery charge) we would be very grateful if you could supply the following information as accurately as possible, we particularly need to know if there are any corners around which we have to manoeuvre the appliance.

Although we make every effort to deliver your goods correctly, we can accept no responsibility if we are unable to deliver, as a result of incorrect information supplied.

Robeys reserve the right to re-price a delivery based upon information supplied.

Is there sufficient vehicle access from the street / road for a 12 tonne delivery vehicle (9.15m long x 2.6 wide x 3.66m high)?

Access: Clear access is required, unimpeded by building materials / rubble / trenches / vehicles etc.
N.B. refusal to deliver is at the drivers discretion.

Drive: Brief description of the drive - Is it gravel? Width? Overhanging trees ? Etc.

Steps: Are there any steps up to / into the house? How many? Straight / curved?

Doorways: What is the width and height of all of the doorways to be accessed during delivery?

Stairways: Is the appliance to be delivered to the ground floor only?

Turning: During the proposed delivery into the property and to the final position, are there any turns?

Ceiling: Please state the floor to ceiling height.

Floor: What kind of surface?

Road Any weight / height restrictions?

Access:

******Please send us photographs / sketches of any difficult areas. ******

Delivery address help section.

To help us locate the delivery address please complete the details below. When the appliance is delivered, the driver will require a clear route to the area.

Please note any potential problems or obstructions, such as: - right angle bends, steps, gravel drives etc.

If access is difficult the product will be delivered to the kerb side only.

Does Sat Nav take you to the property?

Landmarks at or near the turnoff (e.g. pub, shop, telephone box, church etc.)

Route after turn off (e.g. 1st right, 2nd left etc.)

Any other useful information.

Please return ASAP (minimum of five working days prior to proposed delivery), to Robeys Delivery Team.

Thank You.